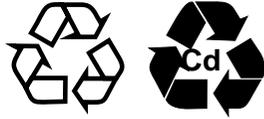


IMPORTANT NOTICE

This recycle symbol may appear on packaging material or components of this product. This symbol is a mandatory requirement in some countries and does not necessarily indicate that the material can be recycled in USA The Plastic



Identification Code (numbers 1 to 7 in a “chasing arrows triangle”) may also appear on packaging material or components for this product.

This symbol is designed to identify the resin type used in the manufacture of the material on which it appears. It does not indicate that the material is recyclable.



If you have any questions on the recyclability of any materials please contact your SolAir World International Representative.

SOLAIR WORLD INTERNATIONAL

SINGAPORE REG NO: 2015104E

www.solairworld.com

The Solair World International equipment listed on the back of this card is warranted by SolAir World International against defects in design, materials and workmanship for a period of 3 years for Domestic and 12 months for Commercial from the date the equipment was purchased by the original owner. Equipment defects covered by this Warranty will be repaired or replaced at the discretion of SolAir World International without cost to the owner for parts or direct repair labour. The replacement shall be performed during normal business hours by SolAir World International or a repair agent authorised by SolAir World International. Any SolAir World international parts or SolAir World international equipment replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period from the completion of the repair, whichever is the greater.

SAWI 270815



3 YEAR

WARRANTY (Domestic)

1 Year Warranty (Commercial)

This Warranty applies to Domestic or Commercial SolAir World International products purchased and installed in the USA and Canada

**COMPLETE THIS WARRANTY REGISTRATION FORM AT:
<https://solairworld.com/warranty-form>
WITHIN 7 DAYS OF INSTALLATION.
Email : warranty@solairworld.com**

CITY:	STATE:	ZIP CODE:
MODEL No:	SERIAL No:	
INSTALLERS NAME:	SIGNATURE:	
INSTALLER'S LICENCE No:	DATE OF PURCHASE:	DATE OF INSTALL:
INVOICE/SALES DOCKET No:		
AUTHORISED RETAILER'S NAME:		
ADDRESS:		
CITY:	STATE:	ZIP CODE:

OWNER RESPONSIBILITY

Before you request a service to the product under this Warranty please check the following to save money. You will be charged for service calls in relation to the product and any repair made to the product that is not related to a manufacturing defect in the product or outside a 50km radius of an authorized installer

POWER: Check that the power plug is pushed in and the power is switched on. If there is still no power, check whether there is power at the point by using another appliance. Also check that the circuit breaker has not been tripped.

USER CONTROLS: Ensure that all user controls are correctly set.

INSTALLATION: Confirm with the installer the product has been correctly installed

OBSTRUCTIONS: The Warranty does not cover problems caused by dirty air filters, air flow obstructions in the indoor or outdoor section of the product, leaves, dust, or foreign objects blocking vents and coils. These are important points to be kept under observation and should be checked regularly. Blocked drainage pipes can cause condensate water to leak out of the product instead of draining from it. Check in humid weather. Regular checks for and clearance of obstructions are the owner's responsibility.

RELOCATION: This Warranty does not cover relocation or re-installation and set up of the product.

BATTERIES: This Warranty does not apply if the product is damaged by the use of exhausted, leaking or used batteries or fails to function correctly as a result of the use of such batteries.

In this Warranty, the words "Authorised Retailer" means a retailer, installer, dealer or contractor that has been authorised by SolAir World to sell SolAir World air conditioning products.

In this Warranty, the words "Authorised Repairer" means an authorised service centre or an installer of an Authorised Retailer, Dealer or Contractor in each case that are appointed to service or sell SolAir World air conditioning products.

(Contact SolAir World at www.solairworld.com for details of Authorised Retailers in your state.)

1. This Warranty:

- a) covers the product described above against manufacturing defects in the product only for a period of **sixty (36) months 3 years (Commercial 12 months)** from the date the equipment is installed by the original owner.
- b) covers replacement parts for 3 years provided under this Warranty for manufacturing defects for the remainder of the period of Warranty for the product into which they are incorporated or applied.
- c) only covers the product if the product was purchased by the original owner from an Authorised Retailer in the USA and Canada
- d) does not cover any consumables including accessories (remote controls) and/or air filters supplied with the product unless such items are shown to be defective when the product was first purchased by the consumer.
- e) does not cover any dented or damaged panels or covers unless the dent or the damage to the panel was the result of a manufacturing defect and SolAir World is notified about the defect in the panel or cover within 7 days of the product first being purchased.
- f) is limited to products with an output capacity of up to 18 kW.
- g) does not cover any damage to paintwork, metalwork, or finished trims of the product caused by weathering, atmospheric fallout, hail, salt, or other corrosive residue, foreign matter entering the product (e.g., dirt and moisture) or

any other outside agent

h) does not cover problems or unsatisfactory performance caused by faulty or incorrect external wiring, incorrect power supply, voltage fluctuations, other voltage transients or electromagnetic interference not originating within the product.

2. This Warranty will not apply if:

- a) this product is not installed by a licensed installer
- b) the product is damaged by the use of an accessory not supplied by SolAir World.
- c) the product is damaged by a consumable which is not supplied by SolAir World, an Authorised Retailer or an Authorised Repairer.
- d) the product is damaged by exhausted, leaking or used batteries or fails to function correctly as the result of the use of such batteries.
- e) the product case is opened by a person other than an Authorised Retailer or Authorised Installer or Repairer
- f) the product is damaged by the incorrect use or installation of any consumable.
- g) the product is damaged by a failure to check and clear obstructions in both indoor and outdoor sections of the product, including the air filters, vents, coils, drainage pipes and ensuring the condensate drain is kept clean.
- h) the product is installed in a moveable dwelling, e.g., caravan or boat.
- i) the product is re-installed during the period of the Warranty at any location other than the original location.
- j) the product is used for a purpose other than the cooling and heating of air for the physical comfort of humans.

3. Under this Warranty:

- a) where a valid Warranty claim is made under this Warranty, the product will be repaired, during normal business hours, at the premises of an Authorised Repairer without cost to the owner for parts, at the option of SolAir World, the product will be replaced.
- b) where a valid Warranty claim is made under this Warranty SolAir World will arrange for an Authorised Repairer to attend a customer's site if it is within a 50 kilometre radius of the Authorised Repairer's home base. The owner is responsible for all travelling and transport costs and intransit insurance if the owner requests any repair to be performed at premises that is beyond a 50 kilometre radius from an Authorised Repairer's home base.
- c) the owner is responsible for all charges incurred for repair outside of normal business hours.
- d) the owner is responsible for providing reasonable and safe service access to the product. This Warranty does not cover any costs or additional labour associated with gaining access to the product installed in restricted access or high locations.
- e) the owner is at all times responsible for the repair of damage to the product that is not a manufacturing defect, including damage to the product caused by any accidental or intentional damage to the product (whether or not the damage is caused by the owner), improper voltage, fire, misuse, abuse, neglect, alterations or negligence, incorrect or incomplete installation or operation, major disaster including floods, lightning strikes, cyclones, bushfires and earthquakes, vermin or foreign matter entering the product, e.g. dirt and moisture. The OWNER RESPONSIBILITY list is provided to help in this regard. Refer to the Owner's Instruction Manual for operation and other information.

4. For repair of the product under this Warranty:

- a) the Authorised Retailer or Authorised Repairer of SolAir World should be contacted within thirty (30) days of the owner becoming aware of the manufacturing defect in the product. Alternatively, the owner should contact SolAir World or a SolAir World Authorised Service Provider should be contacted immediately the fault develops. SolAir World website: www.solairworld.com
- b) this Warranty with the original purchase documents must be presented to the Authorised Retailer or Authorised Repairer.

5. The products of SolAir World come with guarantees, additional to this Warranty, that cannot be excluded under USA Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

6. To the fullest extent permitted by law SolAir World's liability under this Warranty and any other statutory guarantees imposed at law is expressly limited to:

- a) in the case of products, the replacement of the product or the supply of equivalent product, the payment of the cost of replacing the product or of acquiring an equivalent product or the repair of the product or payment of the cost of having the product repaired, at the discretion of SolAir World; and
- b) in the case of services, supplying the services again or the payment of the cost of having the services supplied again.

7. No other person or non-statutory organisation is authorised by SolAir World to vary the provisions and conditions of this Warranty.